



*“Since G4S has taken over the management of the Ringwood Police Cells, up to four Police Officers have been freed up to attend to frontline policing duties.”*

## G4S CUSTODIAL SERVICES

### SUPPORTING GOVERNMENTS IN CREATING SAFER COMMUNITIES

G4S Care and Justice is an integral part of the Australian and New Zealand justice and health sectors. Working with our customers across multiple government jurisdictions to create a safer community, G4S provide state of the art security and safety solutions through our prison management, court security, prisoner transport, police services, forensic security, youth justice, electronic monitoring and non-emergency patient transport services.

#### Melbourne Custody Centre & Moorabbin Justice Centre

G4S were awarded the contract for the management and operation of the Melbourne Custody Centre (MCC) and the Moorabbin Justice Centre in March 2010. The facilities are managed through a contract with Victoria Police (VicPol).

G4S provides custodial and management services at the Centres. Responsibilities include managing the processing of incoming and outgoing prisoners, Court security and escorting of prisoners, related documentation and personal property, and ensuring the security, safety and welfare of prisoners whilst in custody. At all times, in all Centres, the focus is on maintaining a secure and safe environment for prisoners, staff and members of the public.

The MCC receives and accommodates prisoners attending the Melbourne Magistrates Court as well as being the central location for all prisoners initially arrested by Victoria Police. The Moorabbin Justice Centre is a modern facility with holding cells for a maximum of nine male, female or juvenile prisoners attending the four Magistrates Courts in that Complex.

The MCC has the capacity to hold 67 prisoners in 30 cells, 2 of which are padded. Prisoners can be accommodated at the MCC for up to 14 days before being transferred to a more permanent location. During their stay they can receive professional as well as family cubicle (non-contact) visits.

There is an average of 23,000 prisoner movements each year, with an average 45 prisoners attending Court each weekday, and 35 prisoners on the weekend.

#### Expansion of Services to Ringwood Police Custody Cells

In April 2014, at the request of VicPol, G4S expanded these custodial and court escort services to encompass the newly upgraded cells at the Ringwood Police Station, in Melbourne's east.

In an increasingly busy and crowded Justice system, the challenge faced by the Police and the Justice system was to ensure that prisoners were available to attend Court on the scheduled day. Additionally, Police resources were being deployed in the management of prisoners in cells instead of essential frontline policing.

An upgrade to the cells at Ringwood, provided additional capacity to house prisoners whilst waiting for their Court date, and the subsequent contracting of G4S to manage the cells and prisoner movements, has resulted in up to four Police Officers being freed up to undertake critical frontline police duties.

To facilitate the expanded operation at Ringwood, G4S procured a purpose built transport vehicle, and recruited and trained twelve staff within the six week deployment timeframe.

G4S's willingness and ability to respond in a timely manner to meet VicPol's requirements with the delivery of high quality services has provided a successful solution. The result is that more prisoners are attending their scheduled Court dates, Police Officers are more able to concentrate their efforts in frontline Policing, providing for safer communities and costs associated with the management of prisoners in Police cells has been reduced.

#### Contact G4S Custodial Services

enquiries@au.g4s.com [www.au.g4s.com](http://www.au.g4s.com)