

#### G4S CARE AND JUSTICE | GOVERNMENT SUPPORT SERVICES



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# **G4S ELECTRONIC MONITORING SERVICES**

## SUPPORTING GOVERNMENTS IN CREATING SAFER COMMUNITIES

G4S Care and Justice is an integral part of the Australian and New Zealand justice and health sectors. Working with our customers across multiple government jurisdictions to create a safer community, G4S Care and Justice provides state-of-the-art security and safety solutions through our prison management, court security, prisoner transport, forensic security, youth justice, electronic monitoring and nonemergency patient transport services.

G4S Care and Justice Electronic Monitoring (EM) provides government customers with an alternative to incarceration through the electronic monitoring of offenders in the community using the latest GPS, radio-frequency and biometric technology.

G4S continues to respond to rapidly expanding growth in this sector, providing new and innovative technologies including alcohol monitoring. The recent establishment of our 24 hour Electronic Monitoring Centre in Melbourne provides customers with specialist monitoring staff and the latest monitoring and response software.

#### South Australia

G4S has been the South Australian Department for Correctional Services chosen EM technology provider since the inception of the Electronic Monitoring System in South Australia (EMSSA) nearly 15 years ago. G4S was recently awarded a new contract that will run into 2017 and the service also includes monitoring of juveniles for the South Australian Department for Families

and Social Inclusion.

The program, which covers both adult and juvenile offenders placed on court-ordered restrictions, utilises G4S's propriety GPS monitoring equipment to support monitoring and response tasks undertaken by the Department for Correctional Services for around 450 offenders statewide, making it Australia's largest Electronic Monitoring Program.

G4S continues to develop Electronic Monitoring and to explore wider opportunities to expand, not only its traditional forms of EM, but also in the areas of alcohol monitoring and domestic violence.

G4S is justifiably proud of its South Australian achievements to date, including the sustained maintenance of ISO certification for Electronic Monitoring Services.

### **New Zealand**

From its Auckland based monitoring centre, G4S provides EM Services to the New Zealand Department of Corrections for both its Home

Customer Expertise Performance Integrity Best People Teamwork & Safety First Collaboration Focus







Detention and Community Detention Programs. With just under 4,000 offenders being monitored New Zealand has one of the largest EM programs in the world, with one of the highest rates of EM per capita.

G4S provides a full end-to-end service in New Zealand including supply of equipment, monitoring services, installation and all field responses to violations. This contract commenced in 2009.

G4S was selected as the inaugural preferred supplier of Community Detention Services in 2007. G4S provides equipment and daily reporting to Probation Officers who are responsible for attending to all field activity.

G4S New Zealand also monitors around 30 offenders for transdermal alcohol monitoring using SCRAMx® (Secure Continuous Remote Alcohol Monitoring) for the Alcohol and Other Drug Treatment Court in Auckland. This includes fitting of the anklet, monitoring, and responding to all equipment violations.

SCRAM is acknowledged as the worldwide leader in transdermal alcohol monitoring. The anklet takes three readings every thirty minutes detecting the presence of ethanol in the skin. The monitoring is considered retrospective, and reports are produced to an evidential standard to be able to be produced in court as an exhibit if required.

#### Victoria

G4S Care and Justice provides equipment supply and support for Corrections Victoria Electronic Monitoring program, for offenders who are being electronically monitored in the community and other Corrections facilities. The program also includes SCRAMx® trans-dermal alcohol monitoring.

## **Northern Territory**

G4S manage the Electronic Monitoring program for the NT Department of Correctional Services (NTDCS).

The contract is for the provision of a complete electronic monitoring solution to NTDCS which comprises the supply, installation and monitoring of equipment and offenders in the community and prisoners at a work camp in Tennant Creek. We also provide the maintenance of equipment, technical support and client training.

In addition, our 24 hour Monitoring Centre provides monitoring services of offenders in the community via GPS tracking and has recently upgraded to the new CHRONOS offender tracking system providing the latest, user friendly application in real-time monitoring.

# **Contact G4S Care and Justice Services**

enquiries@au.g4s.com www.au.g4s.com

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Focus